



# **Welcome to Audi Care Certified Pre Owned**

**Enjoy the convenience and peace of mind of prepaid scheduled  
maintenance with a comprehensive Vehicle Service Plan**



## Audi Care CPO: Premier maintenance for your Audi

These scheduled maintenance plans are an excellent way to help keep your Audi performing at its best. Here are just some of the benefits you receive from Audi Care:

- > Audi Care offers you appreciable savings versus purchasing these services separately.<sup>1</sup>
- > Prepaid scheduled maintenance every 15,000 kilometres – precisely the intervals recommended by the factory.
- > Complete convenience: You'll receive a reminder when it's time to schedule a service appointment.<sup>2</sup>
- > The cost of the plan is fixed. Even if parts and labour rates go up between services, Audi Care ensures the prepaid cost.

Your authorized Audi Dealer provides one-stop convenience for all maintenance, and the confidence that no one is better equipped to maintain your Audi.

## Audi Care CPO: Scheduled maintenance milestones

On Audi Care covers all manufacturer-required scheduled maintenance services at the following intervals:

km range for MY 2017 and newer vehicles	Services covered by Audi Care CPO		
33,000km or less	90,000km	105,000km	120,000km
33,001 - 48,000km	45,000km	60,000km	75,000km
48,0001 - 63,000km	60,000km	75,000km	90,000km
63,001km - 78,000km	75,000km	90,000km	105,000km
78,001km - 93,000km	90,000km	105,000km	120,000km

km range for MY 2016 and older vehicles	Services covered by Audi Care CPO		
28,000km or less	85,000km	100,000km	115,000km
28,001 - 43,000km	40,000km	55,000km	70,000km
43,0001 - 58,000km	55,000km	70,000km	85,000km
58,001km - 73,000km	70,000km	85,000km	100,000km
73,001km - 88,000km	85,000km	100,000km	115,000km

## Purchase Audi Care CPO now, and roll its cost into your monthly payment

Purchase Audi Care CPO at the same time you purchase or lease your Audi at your authorized Audi Dealer, and the cost can be rolled into your payment<sup>6</sup>. You'll instantly enjoy the convenience and peace of mind of Audi Care CPO.

# The true value of Audi Care: Service as sophisticated as your Audi

Audi Care is much more than savings and convenience. It delivers the extensive technical training, most up-to-date diagnostic tools and the use of Audi Genuine Parts to help maintain the original performance and integrity of your vehicle. This premier service helps ensure you receive the most from your Audi ownership experience. When you bring your vehicle in for Audi Care, you'll know exactly what to expect.

**Expect excellence.**

## Audi Care CPO plan details

- > Scheduled maintenance services covered under Audi Care CPO must be completed within nine years of the original in-service date of the vehicle.
- > All scheduled maintenance covered by an Audi Care CPO plan must be completed by an authorized Audi Dealer.
- > Audi Care CPO plans are only valid in the country in which they are purchased.
- > Audi Care CPO plans may not be cancelled and are non-refundable.<sup>9</sup> No refunds will be given if your lease is terminated early, or if your lease term is less than the coverage period.

All Audi Care CPO catalogues, product descriptions, prices and lists published prior to October 2017 are no longer valid.



# Comprehensive maintenance

Over the life of Audi Care, these services and more are covered under recommended scheduled maintenance.<sup>3</sup>

- > **Engine Oil / Oil Filter** - Change Oil and replace filter
- > **Wiper Blades** - Check condition and replace if necessary<sup>4</sup>
- > **Windshield Washer and headlight washing system** - Add fluid if necessary. Check adjustment and function
- > **Brake system** - Check for damage and leaks, thickness of pad and brake fluid level
- > **Brake system** - Check that the vent caps are mounted on calipers and check condition of the brake hoses
- > **Battery** - Check for clean terminals (no corrosion), properly mounted housing and no damage; replace if necessary. Also check the acid level of battery only if the level can be seen through the housing and fill if necessary
- > **Road test** - Check engine performance, clutch, manual / auto transmission, braking (including hand and foot brake), steering, wheels, wheel bearings, drive shaft, horn, hybrid vehicles (electric drive for operational readiness)
- > **Horn** - Check function
- > **Engine Compartment** - Check for leaks
- > **Drive shaft** - Check boots
- > **Exhaust system** - Check for damage and leaks
- > **Front and rear axle** - Check for excessive play. Check dust seals on ball joints and tie rod ends
- > **Fuel filter** - Replace (All TDI models)
- > **Service reminder indicator display** - Reset display
- > **Front headlights** - Check adjustment
- > **Interior lights** - Check all interior lights & glove box compartment illumination
- > **Instrument cluster** - Check warning and indicator lights
- > **Front lighting** - Check function of parking lights, low beams, high beams, fog lights, blinkers and hazard lights
- > **Rear lighting** - Check function of brake lights (including third brake light), tail lights, back-up lights, rear fog lights, license plate lights, blinkers and hazard lights and trunk light
- > **Cooling system** - Check coolant level, add coolant if necessary, and check protection to spec - 25°C
- > **Cooling system for electrical components:** Check coolant level (A3 e-tron only)
- > **Dust and pollen filter** - Replace filter
- > **Tire and spare wheel** - Check for wear and damage. Check tire pressure. Reset Tire Pressure Monitoring System
- > **Rollover protection:** Check function with soft top down (A3 Cabriolet, A5 Cabriolet, S5 Cabriolet and R8 Spyder only)
- > **Panorama sunroof systems** - Check functionality for all models (except A8L, Q5 and Q7)
- > **Panorama sunroof systems** - Clean guide rails and lubricate (A8L, Q5 and Q7 only)
- > **Charging socket:** Check for damage and make sure the socket is dry (A3 e-tron only)